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1225 Waukegan Road
Glenview, IL 60025
(708) 724-1700

April 1992

To: Postal Customer
Glenview, IL 60025

Building and Zoning Department Strives for Success

After the rapid construction growth of the mid to late 1980's, our nation has experienced a measurable decline in new construction starts. This national trend can be illustrated in the number of building permits issued by the Glenview Building and Zoning Department over the last five years, particularly for residential development. New single family residences peaked in 1986 with a total of 238 permits issued. This was followed somewhat closely in 1987 by a total of 192 new single family building permits. Numbers have shown a sharp decline annually thereafter, reaching a nine year low of 20 such permits issued in 1991. While a sluggish economy is partially responsible for this drop in numbers, the diminishing availability of undeveloped residential property in Glenview also plays a major role.

Despite the slump in single family residence construction activity, the overall total of 1,354 building permits issued in 1991 actually exceed the 1990 total of 1,314. These numbers reflect all categories of permits issued, including all types of new buildings, room additions, and interior remodeling, as well as pools, decks, driveways, lawn sprinklers, and those types of installations, repairs, or maintenance activities which require permits from the Building and Zoning Department.

The table below compares the permits issued in 1990 with those issued in 1991.

	Number Issued	
	1990	1991
New Single Family Residence	23	20
Single Family Addition	135	145
Single Family Remodeling	58	52
Detached Garage	24	28
Deck	63	69
Shed	16	26
In-Ground Pool	4	7
Above-Ground Pool	1	4
Multi-Family Buildings	10	13
- Multi-Family Units	43	62
Multi-Family Remodeling	2	7
Multi-Family Additions	1	0

The 1991 figures reflect an increase in permits issued for single family room additions, new accessory structures, and multi-family dwellings while a slight decrease occurred in new single family residence and remodeling permits.

Permits issued for new construction, additions, and remodeling of business/commercial/industrial property in the Village also increased over the past year with 77 permits issued in 1990 and 85 in 1991. The largest increase in a category of permits was for maintenance of building exteriors (e.g. roofing and siding) which climbed from 248 permits issued in 1990 to 306 last year.

In an effort to continuously improve customer service, and effectively meet the needs of our residents, the Building and Zoning Department has been using a survey system for the last two years. At the end of each month, printed surveys are mailed randomly to about one-third of residents who have obtained building permits during that month. The questions asked relate to the timeliness of permit issuance, helpfulness and professionalism of the Village staff, and satisfaction with the inspection procedure. Additional space is provided for written comments.

While response to the survey is entirely voluntary, the number of residents who have completed and returned surveys has been impressive. The survey results have been very positive and encouraging, and are letting us know what we are doing right, as well as pinpointing areas where improvement may be needed. Comments such as, "I am proud to live in Glenview because of all the great service," "I am very impressed by Glenview's high standards," "the new system works very well," "we appreciate the improvements," and "Glenview really is a great place to live!" make us aware that our efforts to improve customer relations are noticed and appreciated. However, the occasional negative comment is taken quite seriously and investigated to learn its basis and to determine how a recurrence can be prevented. They also remind us that improving customer service is a constant process.

All residents who receive a survey are encouraged to complete and return it. Community input is very important, and is of great assistance in our ongoing "search for excellence".

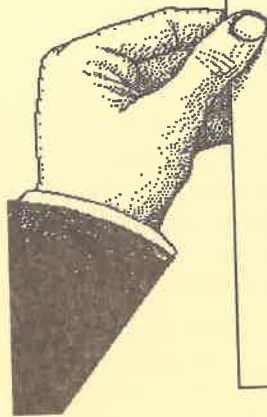
Glenview to Conduct Special Census

The Village has entered into an agreement with the Bureau of the Census, to conduct a Special Census in the Village some time this summer or fall. The estimated cost of the census is \$7,400. Based on the estimate of approximately 1,000 additional residents (as the result of annexations), Glenview should receive in the neighborhood of \$80,000 in per capita revenues annually. If you are interested in serving as a paid enumerator for the 2-3 week project, please contact the Village Manager's Office at 724-1700, ext. 200.

COLLEGE NIGHT '92



College-bound high school sophomores, juniors and their parents have the unique opportunity to meet with hundreds of college representatives at the annual Glenbrooks' College Night, Thursday, April 23, 1992 from 6 to 9 pm at Allstate Plaza. Allstate, which is hosting the event for the first time, is located immediately west of the Tri-State Tollway on Sanders Road, between Milwaukee Avenue and Willow Road. The event brings together students from 15 north suburban high schools with representatives from more than 250 colleges and universities across the country.



Commitment to "Urban Forest" Continues

Glenview has been named a Tree City for 1992. This is the seventh year that the Village has received this national recognition. In addition, Glenview has received the Tree City Growth Award.

The Tree City USA honor comes from the National Arbor Day Foundation, a Nebraska based organization dedicated to encouraging tree care and tree planting programs across the country. Communities that qualify meet the following standards: a city tree ordinance, a governing body that oversees the maintenance of parkway trees, a comprehensive urban forestry program, and observance of Arbor Day.

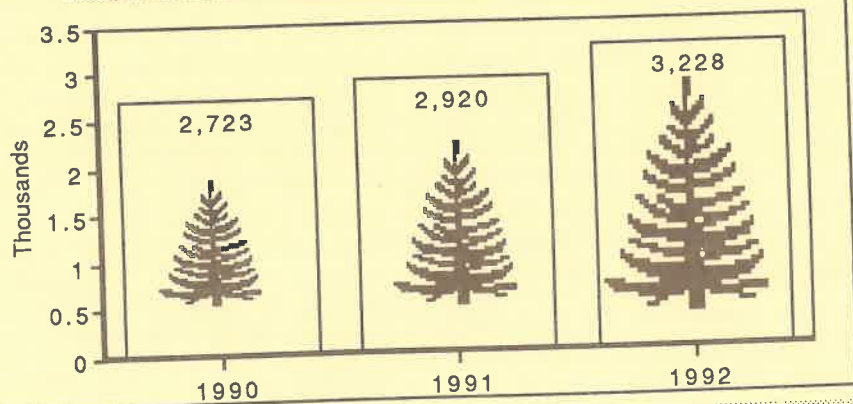
Tree City communities receive a flag with the program's logo and a walnut-mounted plaque. Winners also receive Tree City USA signs with maple leaf stickers to indicate additional qualifying years.

The Tree City USA Growth Award, offered for the first time this year to municipalities that are in at least their second consecutive year as a Tree City, is intended to recognize environmental improvement and encourage higher levels of tree care throughout America. It is designed not only to recognize achievement but also to communicate new ideas and help the leaders of all Tree City USA's to plan for improving community tree care.

A community is not allowed to "rest on its laurels" as a Tree City, but is encouraged to increase its level of effort to care for its trees. The Village's Christmas tree recycling program, tree inventory, and publicizing tree activities helped win the award.

Christmas Tree Recycling Program

Trees Collected Annually



The Village Report

published monthly since 1967 by the
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1225 Waukegan Road
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(708) 724-1700
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Cable Corner

Glenview Television, GVTV Cable Channel 30, videotapes various community functions as a public service. Programs such as the Glenview Board of Trustees Meeting, the Glenview Civic Awards, the Glenview Park District Dance Recital and other shows of community interest are available to the public. If you would like to purchase a videotape copy, please contact Mary Benin Cardona, Director of Cable Services at the Village Hall, 724-1700, ext. 265.

GVTV will feature the following locally produced programs and more during April: LIVE cablecasts and Thursday replays of both the Board of Trustees and Plan Commission Meetings. The Sudden Infant Death Syndrome Series and the Soviet Scientific Expedition Series will also be featured this month. The Soviet Scientific Expedition highlights the history and culture of Moscow, Central Asia, and the Far East. The "Youth Art Fair" will premiere on April 1. Glenview youth will also be featured in the Optimist Club's "Youth Appreciation Week 1991". Watch for **Bear Tracks**, GVTV's new monthly magazine show in early May.

Check the Glenview Announcements' "Cable Watch" column or the electronic Community Bulletin Board (CBB) which cablecasts 24 hours a day, seven days a week on Channel 30, for the programming schedule.

Community Bulletin Board

As space permits, announcements of upcoming nonprofit, nonsectarian, nonpartisan events of interest to a large part of the community will be included. Items for the May issue must reach the Village Hall by noon April 1.

The Glenview Jaycees are looking for volunteers to help with their annual Suburban Cook County *Special Olympics* Area 21 Northern Track Meet. This event will take place on Saturday, April 11 from 8:30 am to noon at the Glenbrook South High School. If you would like to help, please call 824-6929.

Plan to attend the Glenview Area Historical Society's 8th Annual "*Spring Fling*" Dinner Dance Friday, May 1st at the Radisson Suite Hotel, 1400 Milwaukee Avenue, Glenview beginning at 6:30 pm in The Atrium. All are welcome to attend. Tickets for dinner and dancing are \$18 each, with a cash bar. For further information, please call 724-2235.

The District 34 Parents Presidents' Council invites you to attend a Preschool Parent Night entitled "What's Right for Young Children." The program takes place at 7:30 pm at Lyon School 1335 Waukegan Rd., on Apr. 22. Dr. Sonja Cleary, National Lewis University will address appropriate educational practices for ages 3,4,5, and 6. Ann Aldrich from District 34 will explain the special services available to students. In addition, teams consisting of the principal and kindergarten teachers from Henking, Lyon, and Westbrook schools will be available for small group discussions.

Gardeners, both novice and experienced, are invited to join the *Glenview/Golf Gardeners* at their April 21 meeting at 7:30 pm at Rugen Community Center on Shermer Road. Formed in January, 1991, the group meets on the third Tuesday of every month at Rugen for a program featuring speakers on horticultural topics followed by time for socializing. New members are always welcome. For more information, please contact Nancy Olderr 724-0152 or Leo Cronin 729-9511.

Senior News

The Senior Services Department is located in the Village Hall on the lower level. A counselor is available Monday, Tuesday, and Thursday, 9 am to 4 pm, and Wednesday and Friday from 9 am to 12:30 pm for consultation with elderly residents and/or their families. For more information call 724-1700, ext. 232. See the "Senior News" display in the Finance Dept. (upper level) for important literature.

The North Shore Senior Center and Loyola University are co-sponsoring the National Council on Aging's Long Term Care "Choices" Forums on May 13th and 20th from 7:30 to 9:30 pm at the Mallinckrodt Campus, 1041 Ridge Road in Wilmette. The forums are funded by Bank One, Wilmette. Topics will include the following: Forum I Nursing Homes - Not Your Only Choice" and Forum II "Long Term Care - Getting Help." Join us to hear experts from the North Shore Senior Center, Suburban Area Agency on Aging, Blue Cross/Blue Shield Association, Visiting Nurse Association - North, and a private attorney, address these important issues. The forums will feature key speakers, audience questions and a display of local resources. The fee is \$10 for both forums which includes a resource notebook. Brochures are available by contacting Carol Karol at 724-1700, ext. 232. Registration deadline is May 1, 1992 (seating capacity is limited) so register early for this exciting event!

"Living With Arthritis" . . . How much do you know about arthritis? Where do you turn to get help? Come learn about the different types of arthritis, the warning signs, various treatments and available resources. Michelle Corrado, R.N. - N.S.S.C. - Health Consultant will facilitate this dis-

cussion on April 21, 1992 at 1 pm. Call 724-4793 if you plan to attend.

Spring Yard Clean-Up: Sat. Apr. 25th between 9 am and 1 pm is sponsored by the Interact Club of Glenbrook South High School and Helping Hands of Glenview. Volunteers are available to help senior or disabled persons who have physical limitations, and/or those unable to pay for services. Call 724-1700, ext. 232 **NO LATER** than April 14th, if you qualify and are in need of this service.

May is **National Older Americans Month**. Celebrate all older Americans by visiting the Senior Center at 901 Shermer Road, located in Rugen Community Center. Ask to have a tour any Monday through Friday in May.

Fifty + Glenview meets monthly at Rugen Community Center. This club is designed for the working single and meets at 7:30 pm. No reservations are necessary, but it is recommended that you call 724-4793 to confirm the program and be put on the mailing list. The next meeting is Wed., April 29. Nancy Drew Sheehan of the Metropolitan Water Reclamation District of Greater Chicago (formerly the M.S.D.) speaks on the topic "Are We Protecting our Water Environment - Will it Last as Long as our Planet?"

Landscape Waste Service Resumes April 1

The landscape waste program will be the same as last year until the Village awards a contract to a single hauler for the provision of all refuse related services (see the article below). Residents who wish to dispose of grass clippings, tree trimmings, leaves, and other landscape waste are required to use the 30 gallon paper bags (available at hardware stores and at the Village Hall) and apply a sticker to each bag.

1. Landscape waste stickers are available at the Village Hall, Monday through Friday, 8 a.m. to 4 p.m., and the Police Department from 4 to 8 p.m., Monday through Friday, 9 to 4 on Saturday, and noon to 4 on Sunday.
2. Haulers are required to make yard waste stickers available in any quantities at their facilities for residents who wish to pick them up.
3. Haulers are required to sell the yard waste stickers through the mail in any quantity. There will be a slight fee added for postage and handling.
4. The cost of the landscape waste stickers is \$1.50 each. Even though the stickers are refundable, residents should only purchase enough stickers to last until the end of June because the Village is contemplating a change in the refuse, recycling and landscape waste services.

Thank you for your patience and cooperation!

Village Ponders Refuse Proposals

Glenview has received proposals from three refuse collection companies for the provision of refuse, recycling, and landscape waste services. The contract would apply to single family homes, and multi-family homes with less than three units. The contract also specifies that the recycling program be expanded to include the collection of plastics at the curb. All multi-family apartments, condos, and townhomes will be provided with recycling services under the program.

The program specifications, or requirements, were mailed to over 50 community groups, homeowner association presidents, and potential service providers. After receiving input from those groups, the specifications were finalized, and proposals (i.e. prices for services) were solicited from interested parties. It is anticipated that the Village Board will award the contract at its April 7 Board Meeting.

Any service changes that result from this cost reducing process will be announced in the *Village Report*. Residents will also receive notice from the successful contractor. If you would like further information about the contract specifications or the proposal process, please contact Matt Carlson, Assistant to the Village Manager, at 724-1700, ext. 203.

9-1-1 NOTE:

The telephone companies are including 9-1-1 telephone stickers with upcoming telephone bills for Village residents. Illinois Bell has advised that stickers might have been mailed in error to some unincorporated properties that use a Glenview mailing address.

Cook County does not currently provide 9-1-1 service to these unincorporated areas and the following 7-digit numbers must continue to be used to assess emergency assistance:

Fire or Ambulance 724-2121

Cook County Sheriff 458-1000

Earth Day 1992!

Wednesday, April 22, 1992 is Earth Day. Citizens are encouraged to continue supporting environmental efforts. Participating in the Glenview recycling program is one of the best ways to do something to improve our world. By recycling more materials, you extend the life of the landfills, which saves money and resources. Glenview residents are doing an outstanding job removing materials from the waste stream. As a matter of fact, in 1991, over 5 million pounds of recyclable materials including glass, newspapers and cans, did not make it to a landfill! Your continued support is crucial—keep up the great work! Here are some helpful tips to preserve our environment:

- ☛ Take your own bags with you when you go to the grocery store
- ☛ Buy products in bulk packages
- ☛ Avoid excess packaging
- ☛ Buy products packaged in recycled materials, such as cardboard egg cartons rather than styrofoam cartons
- ☛ Leave your grass clippings on your lawn
- ☛ Bring a coffee mug to work rather than using a paper or styrofoam one
- ☛ Encourage your friends to recycle
- ☛ Use the drop-off center located at 1912 Lehigh Ave. for plastic milk jugs (All materials collected at the curb are also collected at the drop-off center, i.e. glass, newspapers, aluminum and tin cans).

There's only one of these

