

The Village Report

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Glenview Village Hall
1225 Waukegan Road
Glenview, IL 60025
(708) 724-1700

November 1992

To: Postal Customer
Glenview, IL 60025

Enhanced 9 - 1 - 1 System Up and Running!

The Glenview Emergency Communications Unit has been using the Enhanced 911 phone system for the past 7 months. We have become comfortable with it and are very happy with its operation.

Like many other communities throughout the country who have installed 911 phone systems, we have discovered that they are very under utilized. We found that less than 25% of the phone calls from our citizens needing police or fire service come in on the 911 phone lines and the balance are being received on our old 7 digit phone lines.

We wish to encourage people who are in need of fire or police assistance, or response for any reason, emergency or non-emergency, to please use the 911 phone system.

The 911 computer will supply the emergency operator with name, location and phone number of the caller. This information is of great assistance to the operator because of its clarity, speed and accuracy. It also helps the operator in cases where the caller for any reason is unable to speak.

We have also discovered that many times a caller will dial 911 by mistake and then hang up out of embarrassment. If you dial 911 by mistake, please stay on the phone and speak with the operator. If you hang up, the operator is required to dial you back, and if receiving no answer or a busy signal dispatch a police officer to your home for the purposes of verifying if assistance is needed.

We would like to ask that 911 not be programmed into a speed dialer; it's too easy to dial by mistake.

We have also received unintentional 911 calls from cordless phones without human intervention. To cure this, make sure the cordless phone is fully charged and left in its base when not in use.

The 911 computer system allows us to program additional information about a particular phone number and person who has special needs or disabilities. If you wish to advise us of any special circumstances or needs, please answer the 2 questions below and return it to the communications supervisor at the Glenview Police Department, 1215 Waukegan Road, Glenview, Illinois, 60025. If you have any questions about the 911 phone system, please call (708) 729-5000.

Emergency Information or Special Needs Questions

1. Name: _____
Address: _____ Phone Number: _____
2. Please describe the Nature of Disability or Need:

Fire Department's Future Reflects its Past

Last summer's absorption of the Glenbrook Fire Department by the Village of Glenview represents another chapter of a long and interesting history of fire service in Glenview. Resultant benefits to the community include the elimination of double taxes for approximately 2,000 west side Village property owners and the establishment of a unified department to service both an incorporated and unincorporated population of approximately 60,000.

The Glenbrook Fire District was originally organized as the Glenview Rural Firemen's Association in 1937. It was established in response to service demands of primarily farm area outside the Village, and it relied on assessments and dances for revenue, and volunteers for service. Although the Village department had assisted unincorporated areas since its founding in 1911, the Association provided a greater certainty of protection for the area.

A long history of cooperation was forged at this time, as both departments assisted each other, with a single chief serving as commander of both departments until 1968, and joint storage of apparatus at the Village Department until 1961.

Post-war urbanization brought new growth and complexity to the Association's territory and changes in its structure. A referendum in 1957 transformed the Association into a fire district with taxing and governing powers, and 1961 brought the District's first station at 3507 Glenview Road.

Similar forces impacted the Village, with many of us moving into town in the sixties, seventies and eighties. The Village growth generated by new homes and businesses overlapped into the District's boundaries. Many of these properties were released from the District, while many others remained; creating the double-taxation issue whereby property owners paid taxes to both the Village and the District.

By the mid-seventies, both Village and District departments had become sophisticated organizations offering fire and emergency medical services. Cooperative arrangements were made enabling first response service from the nearest fire station regardless of jurisdiction. This permitted efficient fire service to the community without duplicating resources. The continued growth of the Village eroded much of the District's tax base.

By 1991, Village and District officials recognized that the best method to provide service to both jurisdictions was to merge the two departments. The District remains as a governmental entity and contracts for services in the unincorporated area neighboring the Village.

While this structure of fire service is new to the community, it is but one point on a continuum of cooperative efforts to provide effective fire and emergency medical services in the area. While the days of fighting barn fires together no longer exist, the cooperative philosophy remains.

United Way of Glenview - Golf "Stay Tuned . . . GVTV Channel 30"

Throughout the coming weeks on the "Lend a Helping Hand" feature, United Way of Glenview - Golf Executive Director Joyce Bleser, Campaign Chairman Ralph D. Lynch, Jr., and Agency Representative Nancy Bloom, from Youth Services will give an inside look at this year's campaign and answer some of the questions that have surrounded the United Way recently. "The need is now, the hope is you."

Help this United Way in helping others. Your contribution remains in the community with 90% of all donations going to the 18 agencies providing service to over 7,500 residents of Glenview and Golf. Be a part of this community wide effort in raising \$150,000 to support needed human services.



United Way

Agencies funded by the United Way of Glenview - Golf include: Boy Scouts, Center for Enriched Living, Epilepsy Services, Family Care Services, Family Service Center, Glenkirk, Glenview Youth Services, Haven, Girl Scouts, Interfaith Housing, Josselyn Center, Lifespan, Links, Maine Center, North Shore Senior Center, Shore, VNA-North and Wesley Day Care Center. For further information about United Way or its funded agencies, call 998-6510.

Thanksgiving Office Hours

The Village Hall and Public Service Center will be closed for the Thanksgiving Holiday on Thursday, November 26 and Friday, November 27. The Development Dept. will be closing at noon on Tuesday, November 24.

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Village of Glenview
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Glenview, IL 60025
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Village Officials

Village President, James W. Smirles
Trustees:
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Kent B. Fuller, Joyce E. Kustra
Ralph D. Lynch, David G. McCreery

Village Manager, Paul T. McCarthy
Assistant Village Manager, Joe Wade
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Community Bulletin Board

Announcements of upcoming nonprofit, nonsectarian, nonpartisan events of interest to a large part of the community will be included as space permits. Items for the December issue must reach the Village Hall by noon November 6.

Senior News

The Senior Services Department is located in the Village Hall on the lower level. A counselor is available Monday, Tuesday, and Thursday, 9 am to 4 pm, and Wednesday and Friday from 9 am to 12:30 pm for consultation with elderly residents and/or their families. For more information call 724-1700, ext. 232. See the "Senior News" display in the Finance Dept. (upper level) for important literature.

The Glenview Fire Department will conduct a babysitter orientation class on Saturday November 7. The class will cover the basics in fire safety, first aid, infant CPR, and home security. Class participants shall be at least in the fifth grade. The class will run from 9 am until 3 pm. Pre-registration is required by calling 724-2141. Enrollment is limited.

The community is welcomed and encouraged to attend the annual *GBS Band-O-Rama* on Thursday, November 19 at 7:30 pm in the Watson Auditorium. Please come see your student-neighbors in an exciting evening of award-winning musical performance. Admission is free.

Superintendent of Schools William J. Attea will meet with interested senior citizens to discuss how senior citizens might work with children and youth in the community. The meeting will be held at the Rugen Community Center at 1 pm on Tuesday, November 17.

Volunteers are needed to assist senior citizens in preparing their income tax returns. Approximately 4 hours per week are required during tax season. Seniors are served at the Glenview Senior Center, the Glenview State Bank, the Village Hall, Northfield Township Offices and the Glenview Naval Air Station. Volunteers are trained by the IRS. Classes are held locally in January. For information, call Don Hamilton at 724-6053.

The Glenview Area Historical Society invites you to attend its Annual Holiday Open House from 2 to 5 pm Sunday, December 6 at its headquarters at 1121 Waukegan Road. There is no admission fee. For further information about the afternoon's festivities, or about the Society, please call 724-2235.

"Stretching Your Dollars" will be the topic of discussion for a program at the Glenview Senior Center on Thursday, November 19 at 1 p.m. Everyone is invited to bring along a favorite trick or system that they use regularly in order to save money. Our ideas will be pooled as we help one another stretch those dollars! Jean Cleland - Community Education Director - North Shore Senior Center will moderate this program. If you plan to attend call 724-4793.

"Circuit Breaker Program" . . . Tax relief is available to seniors (age 65+) and disabled persons who pay property taxes or rent (apartment or mobile home rent). In addition, a pharmaceutical card is issued to help defray "part" of the cost for prescriptions that cover heart disease, blood pressure, arthritis and diabetes. There is a deductible for all prescription medicine covered under this program. To qualify, you must be at least 65 or disabled during the tax year for which you are applying and have a household annual income under \$14,000. Claims for the tax year must be filed no later than December 31. Forms are available from the Senior Services Department (724-1700, ext. 232) at the Village Hall.

The "LIHEAP" (Low Income

Home Energy Assistance Program) is a federally funded program that is available to help qualified persons reduce the cost of their utility bills during the winter months. Cash grants will vary. To qualify you must be at least 18 years or older, head of household and customer of record on the energy bills. Gross income for the 30 days prior to application must not exceed the following:

Household Size	30 Day Income
1	\$625
2	\$843
3	\$1,061
4	\$1,279

If you pay no utilities, all being included in your rent, bring in a copy of your lease. Call 446-8751 to make an appointment with Sue Carlson or Lois Ruderman.

Veterans' Benefits are available for qualifying veterans. Pensions are available for veterans with annual incomes below \$7,397, or \$9,689 for those with dependents. Medical care, consisting of either hospital or outpatient care, is available at Veterans Administration Hospitals. Prescriptions are available to eligible veterans at greatly reduced costs. For additional information about Veterans' Benefits, call 312-663-5510.

