

The Village Report

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Glenview Village Hall
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Glenview, IL 60025
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December 1992

To: Postal Customer
Glenview, IL 60025

Refuse Contract Savings Accumulate Quickly

In a recession-laden economy, it is important to save as much money as possible, to "squeeze the nickel until the buffalo screams" as the saying goes. Every little bit counts. The Village is happy to report that as a result of the new contract for refuse related services that began on July 1, 1992, the community as a whole will save over \$400,000 in the first year of the contract. Not only did the Village avoid a possible increase in the costs for collecting refuse under the old licensing system, but the costs were reduced, and, the costs for providing the recycling program were included in the monthly service charges.

Where does that figure come from? It is a comparison of the costs residents incurred prior to the contract, and those incurred after the contract. There are approximately 9,985 refuse customers in Glenview. Before the contract went into effect, 70% of the residents selected once per week collection, and 30% selected twice per week collection. Under the Multiple licenses arrangement, Glenview residents spent about \$1.95 million annually on refuse service.

The new contract allows residents to select between once and twice per week collection, and, between curbside or back door collection. 34.9% of the customers selected once per week curbside collection, 12.3% selected twice per week curbside collection, 42.2% chose once per week back door, and 10.5% signed up for the twice per week back door collection. Including

the 20% discount for senior and physically challenged residents, the calculated cost from July 1992 to June 1993 for refuse (and recycling) services for the entire community is \$1,523,463. The total savings for that time period is \$429,603.

This savings does not include any savings Glenview residents may have taken advantage of as a result of the restructured landscape waste program. Depending on the number of landscape bags residents wanted to dispose of, by paying the one-time annual fee for unlimited collection and disposal, residents could have saved even more cash.

In the near future, a service evaluation of the refuse, recycling and landscape waste program will be conducted. If you have any questions, concerns, or comments about the refuse related services, please do not hesitate to contact one of the following information sources:

Northshore Waste Control	729-0035 or 234-2760
Village Health Department	724-1700 ext. 220, or 271
Village Manager's Office	724-1700 ext. 203

Overnight Street Parking Ban: December - March

No parking is allowed on Glenview streets between 2 and 6 am. December 1 through March 31. Please warn all of your visitors of the restriction. When it snows, village crews begin clearing during early morning hours. Parked cars make the job nearly impossible, and very dangerous. Even if no snow falls, the parking ban remains in effect, and violators may have vehicles towed at their own expense. Out-of-state licenses do not exempt vehicles from the ban.

Those with urgent needs for on-street overnight parking should immediately inform the Village Hall, in writing, stating the reasons for the urgency. For more information, call 724-1700, ext. 202.

Happy Holidays!

Christmas Tree Recycling Program Continued



The Village of Glenview and the Glenview Park District will again be cooperating this Holiday Season with the Christmas Tree Recycling Program. Beginning on Monday, January 4, 1993, and continuing until the final collection on Friday, January 15th, residents may place Christmas trees on the parkways for pickup and recycling. All decorations, nails, and tree stands must be removed from the tree as they will damage the shredding equipment.

Any trees placed outside after our final go around will have to be disposed of by our contracted refuse hauler. The Illinois Environmental Protection Agency considers Christmas trees as household waste, thus they can be disposed of in landfills. We encourage residents to take advantage of our program as the Christmas tree mulch is spread around in our parks rather than buried in landfills.

This year, as in the past, multifamily buildings will be included in the program. Village staff will be contacting the Homeowner's Associations to establish centralized collection points for each property development.

Detailed below is a count of the number of trees collected during the first three years of the program.

<u>Year</u>	<u>Number of Trees Collected</u>
1990	2,723
1991	2,920
1992	3,228
1993	?

The Village and the Park District encourage residents to take advantage of this popular and environmentally responsible program.

If you have any questions, please feel free to contact the Public Works Department at 724-1700, extension 251 weekdays from 8 am to 4 pm.



The Village Hall and Public Service Center will be closed on Friday, December 25 and Friday, January 1 in observance of the holidays.

Appliance Disposal Options Limited

The company that was providing the free pickup service for appliances has notified the Village that it can no longer provide that service. Fortunately, when the refuse contract was let for bids, the Village requested the contractor to provide this service for the duration of the contract. The rate schedule for appliances is as follows:

Refrigerator	\$15 per item
Range/Stove	\$15 per item
Water Heater	\$10 per item
Freezer	\$15 per item
Air Conditioner	\$10 per item
Humidifier	\$10 per item
Other bulk items (household furniture, concrete laundry tubs, etc.)	\$10 per item

Under the old refuse system, residents were required to negotiate for special pickups. The contract saves residents the trouble of "haggling with the garbage man". Bulk items are to be placed at the curb no sooner than 7 pm the night before the scheduled collection. To arrange for a special collection, please contact Northshore Waste Control at 729-0035, or 234-2760.

The recommended solution is when you purchase a new appliance, require the vendor to remove your old one.

Good Neighbor Food Drive

The GLENVIEW POLICE DEPARTMENT is once again serving as a collection point for the 1992 "ED SCHWARTZ Good Neighbor Food Drive".

Non-perishable food items may be dropped off at the Police Department, 1215 Waukegan Rd, Glenview, IL. These items will then be transported to the Civic Center on Friday evening, December 11, by off duty police personnel.

We ask that all interested participants please make every effort to bring donations to the Police Department, however, should that not be possible, we will make arrangements to have the items picked up.

Please take this opportunity to help those who are less fortunate. Please call the Glenview Police Department at 729-5000 with any questions about the food drive.

Grove Street Bridge to be Replaced

The Grove St. Bridge, located on Grove Street between Hutchings Avenue and Church Street, is being studied to determine the best solution for reconstruction.

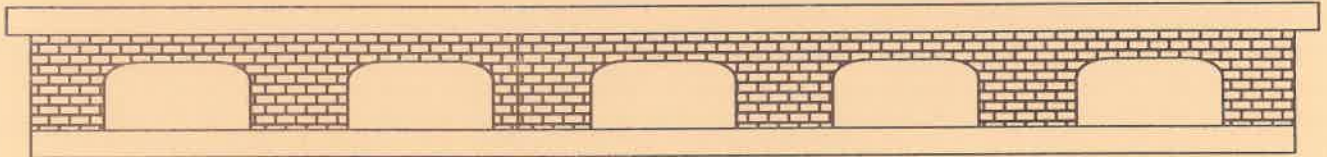
Although the existing bridge (which was dedicated in 1916) is presently safe under the posted weight limit, it has deteriorated and needs to be replaced.

Triton Consulting Engineers has been selected to perform the Phase I engineering study of the bridge and will make an engineering design recommendation to the Illinois Department of Transportation (IDOT) for their approval. Once IDOT has approved the preliminary and final design phases of the bridge, reconstruction of the bridge will begin.

The tentative schedule for the construction phase of the project is to award the contract for construction in June of 1993 with construction starting in July. The reconstruction of the Grove St. bridge should take approximately six to eight months to complete.

During the time of construction, the bridge will be completely out of service. Therefore all vehicular and pedestrian traffic will need to be rerouted. An information meeting will be held by the Village of Glenview, prior to construction. The Village will attempt to notify all those impacted by the proposed project as soon as the informational meetings schedule has been determined.

The bridge reconstruction will be funded by federal and local monies. Federal funding will cover eighty percent of all engineering and construction costs. Please call the Engineering Department with any questions.



Senior News

The Senior Services office is located in the Village Hall on the lower level. A counselor is available Monday, Tuesday, and Thursday, 9 a.m. to 4 p.m., and Wednesday and Friday from 9 am to 12:30 pm for consultation with elderly residents and/or their families. For more information call 724-1700, ext. 232. See the "Senior News" display in the Finance Department (upper level) for important literature.

Village Loan Closet... If you have a quad cane or wheelchair in good condition that you no longer need, please consider making a donation to the Loan Closet. We have received numerous requests that we have not been able to accommodate, due to our limited supply of equipment. Please call the Senior Services Office at 724-1700, ext. 232 if you wish to make a donation.

Qualified Medicare Beneficiary... In the QMB program,

state governments help low-income Medicare beneficiaries by paying their Medicare premiums, deductibles and coinsurance amounts. To qualify, the standard monthly income for a single person is \$567; for a couple, it is \$766. For persons receiving Social Security income, there may be a \$25 exemption (thus permitting a slightly higher income.) Liquid assets for a single person cannot exceed \$4,000; for a couple, \$6,000. Call the Senior Services Of-

ice at 724-1700, ext. 232 to obtain an application.

December 31, 1992 is the last date you may file for the 1991 Illinois Department of Revenue **Circuit Breaker**. A cash grant is given to eligible applicants; you must be 65 or older or disabled, a resident in Illinois in 1991, and have had an income of less than \$14,000. Call the Senior Services Office at 724-1700, ext. 232 for information.

Neighborhood Watch Bulletin

Winter 1992

Glenview Police Department

1215 Waukegan Road

Emergency number: 9-1-1

Non-emergency number: 729-5000

HELLO, IS THIS . . . ?"

We are laying in our warm, cozy bed, smothered by our comforter. The cup of hot cocoa has warmed and relaxed us as we are slipping into dreamland. Another arduous day has past. Suddenly, an all too familiar and obnoxious sound is heard through the home. RING, RING, RING. "Hello, this is the Glenview Police Department calling, is this . . . ?"

No matter how pleasant the voice on the other end of the telephone is, we do not appreciate being awakened from a nice, comfortable, not a care in the world, sleep. Most frequently the reason for the late night call is minor. However in the interest of protecting personal safety and property, we do make those annoying late night telephone calls to help rectify a potential problem.

We have seen a large increase in the number of thefts of bicycles, tools and other items from garages that are unlocked, or with doors left open. A door standing open on a garage makes the garage a welcome target for would be thieves. If the garage is attached to the house, entry to our home is much easier. We do not want our peace and tranquility to be disturbed, either by an intruder, or a late night telephone call. We can help to ensure undisturbed slumber by closing and locking the entries to our homes and garages.

OUT OF SIGHT OUT OF MIND

The technician arrives to repair the T.V., furnace, or whatever. A hysterical mother and her friend need to enter your home and use the phone because of car trouble. The nurse or domestic help is new and unknown to you. The movers have arrived to help you relocate. A trusted baby-sitter has taken ill and a friend is recommended. Or possibly our trusted baby-sitter invites a couple of friends over while we are enjoying the evening out. No matter what the scenario, someone we do not know well is in our home.

When we talk with little people about strangers we are emphatic; IF YOU DO NOT KNOW THE PERSON, DO NOT TRUST THEM! As adults, because we are physically larger, and more able to defend ourselves, we tend to let our guard down too readily. Often we discover that jewelry, checks, credit cards or other valuables are missing when we hope to use the items. Often the police arrive and we can not be specific as to when the theft occurred. At times it is difficult to recall how many different strangers have even been in our homes recently.

Good thieves are also good at deception. They appear to be innocent and usually do not arouse our suspicions. Yet they know what they want, and usually get it, if our guard is down.

Taking a few minutes to hide valuables in clever locations throughout the home is an effective way to minimize losses. We should think like a crook and try to figure where they might not look. Don't even

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consider any hiding spots in our bedrooms or home offices. Those areas are usually checked first and most thoroughly by crooks. Things that are not seen (or easily found) will not be a thief's temptation.

Taking time to record serial numbers of our property, and marking our valuables with an engraver, will also help us to avoid losses. This will also enable the police to more easily locate your property and prosecute the thief when the property is recovered.

WHOM SHOULD WE TRUST?

There has been much publicity lately regarding police impersonators. How do we know who is a legitimate police officer, and who may be someone with impure motives? When should I open the door for a person claiming to be a police officer who is carrying some type of badge? Children often ask questions such as these when Officer Friendly visits the schools. Not all police officers drive POLICE CARS and WEAR UNIFORMS.

A police officer should always be able and willing to identify themselves as a police officer. We all carry police department issued identification. However, there may still be doubts in your mind.

The children in school are told that detectives (Officers who do not wear uniforms) will have a uniformed officer with them when dealing with young people. The uniform and the obviously marked police car should eliminate any doubts as to the validity of the person claiming to be a police officer. If there is not an officer in uniform and a specially marked police car, the children are instructed to telephone the police department before unlocking and opening the door. The police department will be able to verify if the person is a legitimate police officer and advise the caller.

We must not allow ourselves to be victimized by someone pretending to be a police officer. How can we know it is the REAL POLICE, when the unmarked police car with the light on the dashboard wants us to stop? All police officers have radios, which can summon a marked squad car to appear and help stop the person in doubt. Continue to drive the speed limit, and obey traffic laws while waiting for the confirmation of a marked police car. Drive to a police station or other highly populated or safe area to confirm identification. Better to be safe than sorry.

SLIGHT OF HAND

While glancing at the newspaper the other day, I read an article which was somewhat alarming. Two people were arrested for being in possession of several hundred purses, wallets, and over 500 credit cards. Just think of the possibilities. All those forms of identification, all the bank information, names, addresses etc. One could be a real "Kriminal Kris Kringle" this season, and never have to spend a penny.

The means of obtaining the wallets and purses vary, but the end product is usually the same; loss for the individual or the bank. The larcenist could be a pickpocket working in crowds, a thief working food stores looking for a purse in an unattended shopping cart, an opportunist seeing a wallet in an unlocked vehicle, a member of a diversion team that distracts and steals, or a crook acting as a valet in posh restaurants and hotels. Violence is not a requirement in this profession. Greed and speed are required.

My wife makes it a point to remove her credit cards from her purse whenever she leaves home for work.

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Her purse is usually not in her grasp while at work. Initially I thought she was being paranoid. After reading the newspaper article, I realized that she is practicing what we preach.

EVER GET THAT BOXED IN FEELING?

Having worked as an undercover narcotics officer, it is easy for me to recall mobile surveillances when all of a sudden we lost view of what we needed to keep under observation. There would be a scramble to correct the error, often accompanied by some creative driving. Often we might have been in the wrong lane at the wrong time. It also is not difficult to remember trips to some of the less desirable neighborhoods in the Chicago area as a detective. Often alone and out of communication with the police department, I thought about my personal safety. Sometimes I experienced an eerie feeling while driving down the dark alley or slowly alongside a group of youths, in a car that didn't look like a police car. You know how the hair on the back of your neck stands up?

To this day, I always attempt to keep an easy escape route should the wrong situation arise. When stopped at a light generally there is a good distance, perhaps half a car length, between my front bumper and any bumper that might be in front of mine. Usually my vehicle is not in the curb lane, especially if there are parked vehicles. Doors and windows are locked. All of the vehicle equipment works properly. Tires are properly inflated. I never let my tank run low. Today, good vehicle maintenance is not simply a good economic practice, it is a sound personal security practice.

I do not stop for hitch hikers. I may not stop for people needing roadside assistance, but I will telephone the local police. With the profusion of car phones, people in apparent distress should get aid quickly. A slight fender bender does not require us to leave the security of our vehicle if we are alone. We should stay securely inside and await the police, especially if the area is foreign to us. If the choice is between fight or flight, flight may be the best option.

In these times of car-jackings and random violence, we need to think in advance about the routes we choose to arrive at our destinations. If a safer route takes a few more minutes, why not add a few minutes to our ETA. Our friends and loved ones will be glad we did.

WHEN DO I CALL 9-1-1 VERSUS 729-5000 ?

This is a question we are frequently asked. The answer is actually pretty simple. If you want the RESPONSE of police, fire, or ambulance personnel, call 9-1-1. The police and fire departments are still in the business of making "house calls." If you want us to come to you, call 9-1-1. An example might be someone having a medical emergency at your home, or a suspicious person around your property.

If you witness something that will require the police or fire department to RESPOND, call 9-1-1. An example might be an auto accident that you drive by, or a suspicious vehicle in your neighborhood.

If you just have a question or want information, call 729-5000. Examples of calls to 729-5000, are street directions, follow up information to investigators, or questions about services we provide. We always want to hear from you, but in an emergency or when you want us to come to you - it is fastest to call 9-1-1.

Need Police, Fire, or Ambulance Response?
Dial 9-1-1