

The Village Report

Glenview Village Hall
1225 Waukegan Road
Glenview, IL 60025
(312) 724-1700

November 1989

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Glenview Residents to Vote on Enhanced 9-1-1 November 7

The Village of Glenview has authorized a referendum on Tuesday, November 7, 1989 to establish an Enhanced 9-1-1 telephone system. If the referendum passes, dialing 9-1-1 for fire, police or paramedics will be possible in an emergency. Glenview's 9-1-1 would be an Enhanced 9-1-1 emergency response system that would provide immediate identification of the caller's telephone number and location, and would eliminate the need to dial a seven digit phone number to obtain help in an emergency.

? How does the Enhanced 9-1-1 system work, and what are its advantages?

Enhanced 9-1-1 provides an automatic digital display of the caller's phone number and address the same instant the call is received. These important features will allow emergency vehicles to be dispatched more quickly, and are especially important in emergencies involving young children or callers who, for some reason, are unable to give their address or telephone number. Even if the call is disconnected, emergency personnel will have a record of the caller's address and phone number and will be able to call back or dispatch assistance based on the address and telephone number shown on the display screen.

- When seconds really count, 9-1-1 is easy to remember and dial from anywhere in the Village.
- Enhanced 9-1-1 calls can be made from pay phones without coins.
- Prank calls and false alarms will be reduced due to the fact that the location and phone number

will be automatically displayed on the dispatcher's computer screen.

- Eliminates confusion over like-sounding streets since the location from which the call is made will be displayed on the dispatcher's computer screen.
- Specific important information can be added to a caller's number or address at the time of the 9-1-1 installation (emergency response information such as bedridden, blind child, etc.).

? Would dialing the operator be faster?

NO. An operator must find out where you are calling from and in what part of the city, county or state the emergency is located. The operator has your telephone number but not your address. The operator must look up your address and determine which agency should respond. All of this takes time. Time you **DO NOT** have in an emergency!

? What if I panic?

Your 9-1-1 call for help goes directly to a trained dispatcher who has the telephone number and address of the location from which you are calling displayed on a screen. Emergency equipment is dispatched immediately to your location. Even if you hang up or the line is disconnected, the information obtained via the Enhanced 9-1-1 system remains on the computer display.

? What will it cost me?

If Glenview residents vote YES on the

referendum, a monthly surcharge of \$1.00 (or \$12.00 per year) for each telephone number will be added to their telephone bills.

The Enhanced 9-1-1 referendum specifies a maximum surcharge of \$1.00 per month per telephone line. This is the maximum amount that can be charged. There will never be an increase in this amount unless the voters approve an increase in another referendum vote. It is anticipated that the \$1.00 per month will fund the start-up and operation of the Enhanced 9-1-1 system indefinitely, and that the surcharge might be reduced after start-up costs are met.

? If approved, when would the surcharge begin and when would the 9-1-1 system be operational?

If Glenview residents vote in favor of an emergency 9-1-1 system, the monthly surcharge would begin within six months. The overall 9-1-1 system would be installed and operational in Glenview within eighteen to twenty-four months.

? Why do we need a referendum for 9-1-1?

In 1987, the Illinois State Legislature passed the Emergency Telephone Act which authorizes the use of a telephone subscriber surcharge to fund the implementation and operation of a 9-1-1 system. The law states that voters must decide whether a telephone surcharge may be imposed on them.

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Chamber Hosts "Christmas in the Park"

The Glenview Chamber of Commerce will host "Christmas in the Park", Saturday, November 25 from 4 to 7 p.m. at Jackman Park, located across from the Post Office.

The event will begin with a ceremonial lighting of a 20-foot balsam tree followed by the arrival of Santa Claus in a horse drawn sleigh. Sleigh rides will be available. The Chamber will serve free cider, donuts, and popcorn to all, while the Glenview Concert Band plays carols from the gazebo sung by invited choral groups.

"Christmas in the Park" is the Chamber's way of thanking families that "Hug the Bear" all year and replaces their "Bear Bonfire." What better way to hug the Christmas spirit in Glenview than by gathering with family and friends at the Chamber's first "Christmas in the Park?"

Police Department Conducts Annual Survey

During the month of November, the Glenview Police Department will be conducting its annual survey of citizen attitudes and opinions concerning police service and performance. Approximately 1,000 households throughout the village will be randomly selected to participate in this event.

If you receive a questionnaire, please respond promptly. The information developed from the survey will be utilized by the Police Department in their operational planning for the coming year.

The Village Report

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Glenview, IL 60025
(312) 724-1700
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Village Officials

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Trustees:

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Ralph D. Lynch, Lowell Scott Weil

Village Manager, Paul T. McCarthy
Assistant Manager, Joe Wade
Admin. Asst. to the V.M., Matt Carlson

Reproduction by the Glenview Fire Department

Put Your Mailbox on a Waste Reduction Diet

Would you like to reduce the amount of unsolicited advertising mail that you receive? You can by writing to:

DIRECT MAIL ASSOC.
6 East 43rd Street
New York, NY 10017
Attn: Consumer Services
Phone: 212-689-4977

Ask them to remove your name from all direct mail advertising lists. You should start seeing a reduction in the amount of unsolicited mail in your box after a few months. There is no charge for this service.

No Overnight Street Parking December - March

No parking is allowed on Glenview streets between 2 and 6 a.m. December 1 through March 31. Please warn all of your visitors of the restriction.

When it snows, village crews begin clearing during early morning hours. Parked cars make the job nearly impossible, and very dangerous. Even if no snow falls, the parking ban remains in effect, and violators may have vehicles towed at their own expense. Out-of-state licenses do not exempt vehicles from the no-parking rule.

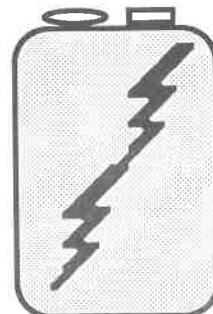
Those with urgent needs for on-street overnight parking should immediately inform the Village Hall, in writing, stating the reasons for the urgency.

Building and Zoning Survey

Have you received a building permit from the Glenview Building and Zoning Department during the last few months? If so, you may soon be receiving a short survey from the Village Hall asking for your input on the service you received.

This year the Building and Zoning Department has implemented a computerized system for tracking building permit plan reviews and issuance. With the help of this system, Glenview property owners who have obtained permits in 1989 will be randomly selected to receive a postage-paid return mailer which will include a few questions and room for comments.

If you are a lucky recipient of the survey, you will be eligible for a drawing (prize not yet determined) if you respond. The Building and Zoning Department wants your opinions and comments, both good and bad, in order to continue to improve their customer service. This is your chance to let them know how they are doing!



In October, we switched back to central standard time. Please replace the batteries that serve your smoke detectors. This simple action can save your life!



Happy Thanksgiving!



Community Bulletin Board

As space permits, we will include announcements of upcoming nonprofit, nonsectarian, nonpartisan events of interest to a large part of the community. Items for the next issue should reach the Village by noon (11/30/89), or call the editor (724-1700 Ext. 203) by (12/1/89).

A one day C.P.R. certification class will be held by the Glenview Fire Department on Saturday, October 28, 1989 from 9 a.m. to 3 p.m. Bring lunch and a notebook. Register by calling 724-2141 between 9 a.m. and 5 p.m. November 18, and then December 16, 1989 are the next opportunities for this class.

The 13th Annual Great American Smokeout, held one week before Thanksgiving, is a light-hearted opportunity for smokers to try quitting for the day with the support of family, friends, and coworkers. The Glenview Unit of the American Cancer Society, Illinois Division, celebrates the Smokeout on Thursday, November 16, 1989.

Senior News

The Village Senior Services Coordinator's office is located in the Village Hall, 1225 Waukegan Road (lower level). The Coordinator is available Tuesday through Thursday, 9 a.m. to 4 p.m., for consultation with elderly residents and/or their families. For more information call 724-1700, Ext. 232. See the "Senior News" display in the Finance Department (upper level) for important literature.

Retirement Home Fair

This program will offer a panel discussion on "What do I need to know to make the decision?", and "The financial realities of making a move." It will be held Fri., Nov. 3, 1989 from 9 a.m. to 3 p.m. at the North Shore Senior Center, located at 620 Lincoln Ave., Winnetka. There is no charge, and no reservations required. Many retirement homes will have displays and staff to answer questions. For details, contact Carol Karol at the Village Hall.

"House of Welcome"

The North Shore Senior Center "House of Welcome" provides respite care for persons with severe memory loss. The two locations, in Winnetka and Wilmette,

Library Events . . .

The following programs and events will be held by the Glenview Public Library. Call 729-7500 for details on these and other exciting activities.

Book Review: Thanksgiving Visitor by Truman Capote, Sun., Nov. 5, 2:30 p.m.

International Night: "Tibet" with Pinky Christensen, Wed., Nov. 15, 7:30 p.m.

Feature Film: "Say Anything," Fri., Nov. 17, 7 p.m. Tickets available Nov. 4.

"Feed the Birds," Sat., Nov. 11, 2 p.m. Children make their own bird feeders. Bring a hammer! Sign up on/after Oct. 28, for ages 7 - 10 (limit 25).

From the Park District . . .

The Glenview Park District announces the following programs and events. Call 724-5670 for further information.

Holiday Day Camp is a new program held 8:30 a.m. - 4:30 p.m. during school holiday break, Dec. 26-29, and Jan. 2-5. at Rugen Center, except for Friday field trips. Winter sports, arts, crafts, movies, and special events are offered. Dates: Dec. 26-29 (Camp ID# 4311) and Jan. 2-5 (ID#4312). Register for one or both. Fee: \$44/week. Early drop off (7:30 - 8:30 a.m.) and late pick-up (4:30 - 5:30 p.m.) available at \$1 per morning or evening, prepaid before camp begins. Call 724-5670 for more information.

now have openings for new participants. Contact Julie Lamberti at 441-7775 for details.

Medicare Directory

If you would like to choose a doctor or medical supplier who accepts Medicare assignment, contact Blue Cross/Blue Shield toll-free at 1-800-642-6930 weekdays between 7:45 a.m. and 3:45 p.m. to request a free directory.

Respite Financial Assistance

A special limited fund has been created to offset a portion of the cost of in-home adult day care and short-term inpatient respite services for caregiving family members of Alzheimer's Disease patients who are not eligible for government assistance. Eligibility guidelines are designed to help middle-income families whose incomes are between \$10,000 and

\$25,000 per year and whose liquid assets are under \$25,000. Eligible families will receive \$50 monthly up to a maximum of \$600 annually to help cover the cost of respite services of their choosing. To apply for assistance, contact the Alzheimer's Association Helpline at 864-0045.

Rules of the Road

Wed., Nov. 8, 1 - 3 p.m. at the Rugen Community Center. The winter months ahead may make deadlines tight. Call 724-4793 for information.

Counselors Available

Contact the Glenview Senior Center or the Village Hall for help with insurance, nursing homes, retirement homes, "Circuit Breaker", or legal issues. The numbers to call are 724-4793, and 724-1700, ext. 232.

Village Board Highlights . . .

Village Board meetings are held the first and third Tuesdays of each month, in the Village Hall, at 7:30 p.m. Residents are always welcome at the Board meetings. Those wanting to speak on agenda items may fill out cards at the door and hand to the secretary; those wanting to speak on nonagenda items must make advance arrangements with the Village Manager's Office.

APPROVED a resolution expressing support for the Solid Waste Agency of Northern Cook County Balefill, located in unincorporated Hanover Township.

ACCEPTED bid in the amount of \$196,024 for a fire engine from Glazebrook Fire Equipment, Inc.

ADOPTED ordinances regarding solicitors and weight limits on the Grove Street bridge.

ENDORSED the Ad Hoc Recycling Advisory Committee's recommendation regarding Glenview's recycling program. The program was discussed in last month's newsletter.



(Continued from page 1)

? Have other communities voted on the Enhanced 9-1-1 referendum?

YES. As of the time of this writing, 35 Chicago area suburbs have voted to approve the surcharge for the Enhanced 9-1-1 system.

? What do we have to do to bring the Enhanced 9-1-1 service to Glenview?

A majority of those persons voting must vote **YES** on the Enhanced 9-1-1 referendum on November 7.

If you desire more information, call the Glenview Police Chief at 729-5000, or the Glenview Fire Chief at 724-2141.

Current Emergency Numbers

These are the current telephone numbers you need to know or have available to report an emergency:

Glenview Police: 724-2131
Glenview Fire: 724-2121
Ambulance: 724-2121

Emergency telephone stickers are available at the police and fire stations, and the Village Hall. Both the Glenview Police and Fire Dispatch Centers are TDD equipped to communicate with the hearing and/or speech impaired.

New Area Code "708" Arrives in November

Telephone numbers in Glenview and other Chicago suburbs in the 312 area code will have a new area code, "708", as of November 11, 1989. The regular seven digit phone numbers remain unchanged.

After November 11, 1989, to dial a Chicago telephone number from Glenview or another suburb, you will have to dial "1-312" before the seven digit phone number. Conversely, if you are calling a Glenview number from Chicago, you will have to dial "1-708" and then the seven digit number. Illinois Bell Telephone Company represents that the cost of these calls will not increase.

Business stationery, cards, and other printed materials should be changed by November of this year to include the new area code. Please use recycled products. Notifying any of your contacts about the new area code would also be a good idea.

Northwest Municipal Conference Appoints New Director

The members of the Northwest Municipal Conference (NWMC) selected Rita R. Athas as the new Executive Director at their regular meeting Wednesday, September 13, 1989 in Mount Prospect. Athas takes over for former Executive Director Bill Grams who left the Conference last month to accept a position with the Home Builders Association of Greater Chicago.

As Assistant Director since 1985, Athas has been instrumental in assisting in the implementation of numerous successful programs on behalf of local government in the northwest suburban area. With a strong background in intergovernmental relations, legislation and community development, Athas has helped strengthen the Conference's role regionally and statewide.

Prior to joining the Conference, Athas served as Community Development Director with the Village of Hanover Park, 1981-85, and Assistant Village Manager with the Village of Streamwood, 1978-81. Athas recently completed a year long Fellowship program with Leadership Greater Chicago. She has also served on the Illinois Debt Reform Task Force and the 1989 Speaker's Task Force on Impact Fees.

The NWMC is a regional association of Illinois municipalities and townships representing a population of over one million. Its members include Glenview, 33 other municipalities, and 6 townships located in Northern Cook County, and parts of Dupage and Lake Counties. The Village President of Glenview, James W. Smirles, is also the current President of the NWMC. The Conference was founded in 1958 to provide a means by which geographically related local government units could act cooperatively in the public interest on matters of mutual concern.